

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 21st day of December' 2024

C.G.No.127/2024-25/Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. N. Ravi Kumar Reddy, Boyanapalli (V),
Chintalachenu (Panchayat) Badvel (M), Kadapa District **Complainant**

AND

1. Dy. Executive Engineer/O/Badvel
2. Executive Engineer/O/Mydukur **Respondents**

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following.

ORDER

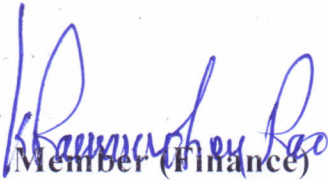
01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.09.2024 at Badvel stating that in their SC Colony there is need for erection of an additional DTR in view of heavy load on the existing DTR.




02. The said complaint was registered as C.G.No.127/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they erected an additional DTR and solved the low voltage problem in the SC Colony of the village.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they erected an additional DTR and solved the low voltage problem in the SC Colony of the village. The complainant issued a letter of satisfaction copy of which was submitted by respondents in which the complainant admitted erection of additional transformer in their locality and admitted that the low voltage problem in their area was resolved. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21st day of December'2024.


CHAIRPERSON


Member (Finance)
21/12/2024


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevaram
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Cheng
21/12/24